# 'Holiday home 'Le Gui d'Embry' - House rules

Welcome to our holiday home. Please comply with the following internal regulations. It is intended to offer you a pleasant and trouble-free stay.

We ask you to respect these house rules and wish you a pleasant stay.

### **ACCOMODATION**

- 1. Please do not move the furniture.
- 2. We have provided comfortable garden furniture. Please do not move the furniture from inside to outside.
- 3. The enclosed areas are for private use, please do not open them.
- 4. Otherwise, you may use all the things that are in or belong to the holiday home. We ask you to treat the house and its contents with care so that future guests can also enjoy this beautiful place.
- 5. Wireless internet is available in the property. Use of the internet during the rental period is entirely the responsibility of the tenant. All internet traffic is registered to our IP address, illegal downloading is prohibited. The password is on the cabinet next to the front door.
- 6. Please do not throw objects or substances in the toilets that do not belong there (nappies, sanitary towels, tampons, as well as grease and food).
- 7. Ovens, refrigerator and freezer are left neat and cleaned by the tenants.
- 8. It is forbidden to use fondue, gourmet and deep fryer in the house, outside this is possible.
- 9. Please do not empty grease residues into the sink.
- 10. Please ensure that the dishes have been sufficiently rinsed beforehand so that no food residues get into the dishwasher.
- 11. Please leave the barbecue in clean condition.
- 12. On departure, all dishes must be done, we also ask that you empty the dishwasher and put everything back in the cupboards.
- 13. Please do not forget to put away or take away your remaining food items.
- 14. No more people are allowed to use the holiday home than stated in the written confirmation of the booking. In case of infringement, access to the holiday home may be denied.
- 15. The property must never be sublet. If you rent the property for a certain period, it is assumed that you yourself and the group will use the property during that entire period.

- 16. The tenant remains the main person responsible for the holiday home during the stay and must inform his/her co-occupants of the rules.
- 17. If you do not comply with the house rules and behave in an intolerant manner, the owner may terminate your stay at any time, without refunding the rental amounts already paid.
- 18. In case of non-compliance with the house rules, the owner may terminate your stay with immediate effect, without any reimbursement of rent already paid.
- 19. Place umbrellas on covered terrace in the evening, also close in bad weather and wind!

### **ECO FRIENDLY**

- 1. As electricity, water and central heating are included in the rent, we ask our guests to treat these like a good housekeeper.
- 2. When leaving the holiday home mid-term or on departure, please remember to close windows and doors carefully.
- 3. We ask tenants to sort waste properly.
- a. Paper and cardboard in the plastic bin on the covered terrace
- b. Glass in the glass globe for the neighbours.
- c. PMD in the bin with yellow lid
- d. Residual waste in the bin with grey lid
- e. We provide rubbish bags for in the house. Please seal the bags tightly when depositing them in the large bin. Please do not throw loose waste or food leftovers in the bins.
- f. We work ONLY with biodegradable cleaning products. We provide our own detergent and dishwasher tablets. You do not need to provide these yourself.

### LIFE RULES

- 1. It is strictly forbidden to smoke in the holiday home. If you smoke in the garden, please throw your cigarette butts in the ashtray provided.
- 2. Pets are allowed in the living area of the holiday home, but not in the bedrooms.
- 3. Respect the plantations in the garden, do not light fires, setting up tents and windbreaks is strictly prohibited.
- 4. The holiday home is not rented for bachelor parties.
- 5. Additional hours of cleaning due to an abnormal level of dirt or disorder will be charged at 30 euro/hour and deducted from the deposit.

### FIRE SAFETY AND EMERGENCY PROCEDURES

- 1. The household regulations, position of emergency exits and fire extinguishers shall be checked before occupying the property.
- 2. There is a printout of the floor plan in the technical area showing fire extinguishers and emergency exits.
- 3. Stairs, corridors and doors should be kept clear to allow quick and easy evacuation of the building. Interior doors should not be locked or barred.
- 4. Own electrical appliances must be technically sound and must not overload the electrical system.
- 5. There is a fixed telephone in the building in the technical area. A list of necessary and useful numbers hangs near the telephone and are included in the internal regulations.
- 6. Storage of fireworks in the residence and ignition of fireworks around the residence is strictly prohibited.
- 7. Lighting candles in the residence is not allowed.

# **DAMAGE**

- 1. Inform us as soon as possible and within 2 hours of arrival, if items from the inventory do not appear to be present.
- 2. Let us know if you need help. Our phone number is available in the holiday home. This way we can resolve any imperfections quickly. We are at your disposal for questions about the house, trips or any additional information.
- 3. Nobody will deliberately damage anything in the house, but it can happen to anyone that something breaks. We greatly appreciate it if you report any damage to us promptly so that we do not discover it only after your departure. The house will be checked for defects and missing items before new guests arrive, as they too should be able to enjoy a comfortable holiday.
- 4. Tenants are liable for damages caused by them, co-tenants or guests. Costs for these inflicted damages will be deducted from the deposit. If the damage exceeds the deposit, an additional payment must be made within the week of notification.
- 5. The owner is not responsible for:
- a. Accidents inside and outside the holiday home
- b. Theft, loss or damage during or as a result of your stay in our holiday home
- 6. The tenant is jointly and severally liable for all loss and/or damage to the holiday home, the garden and its furnishings (inside and outside), if this results from acts or omissions of yourself or third parties who are in the home with your permission.
- 7. The loss of keys will be accompanied by a cost of €50.

8. Your data are covered by the law on privacy and will therefore only be used in function of bookings of holiday home 'Le Gui d'Embry.

# **CHECK ON DEPARTURE**

- 1. Are windows and doors carefully closed?
- 2. Beds stripped of bed linen, mattress pads left.
- 3. Are dishes cleaned and the dishwasher empty?
- 4. Have you put everything back in the right cupboards?
- 5. Is the house swept clean?
- 6. Are freezer, fridge and ovens empty and cleaned?
- 7. Have you emptied all bins? Don't forget the waste bins in bathrooms and toilets?
- 8. Did you leave your garden and terraces clean? No litter or cigarette butts.
- 9. Did you not forget to bring food and personal household items?
- 10. Please report any damage and/or broken objects to the owner.

COSTS deducted from the deposit:

- 1. Dishwasher emptying € 10
- 2. Emptying refrigerator € 10
- 3. Empty freezer €10
- 4. Emptying bins €10
- 5. Tidying garden and terrace €30/hour
- 6. Cleaning ovens, fridge, freezer, barbecue € 30/hour
- 7. Charges for unnecessary triggering of fire alarm € 30/hour
- 8. Damages and shortages according to purchase invoice
- 9. Disruption of TV/decoder or missing remote control: €50

# Useful info and phone numbers

1. Owner and/or person in charge, to be contacted in order of enumeration Hendrik 0032 (0)473 27 98 52,

Lieven 0032 (0)486 27 28 27,

Liesbet 0032 (0)485 78 15 31

2. Doctors:

Minque pascal, Rue de l'Eglise 21, 62650 Hucqulliers, 0033 (0)3 21 90 91 42

Dutour Hervé, Grande Rue 348, 62990 Beaurainville, 0033 (0)3 21 90 40 68 Gauthier leon, Rue du Chateau 650, 62990 Beaurainville, 0033 (0)3 21 90 33 97 Doctor on call Pas-De-Calais: 0033 (0)3 21 71 33 33

#### 3. Pharmacists:

Pharmacie Lefebvre, Grand Place 15, 62650 Hucquliers, 0033 (0)3 21 90 50 52 Pharmacie Desmons, Place du Général de Gaule 11, 62310 Fruges, 0033 (0)3 21 04 43 54 Pharmacie Du Haut Pays, Rue du Maréchal Leclerc 12, 62310 Fruges, 0033 (0)3 21 04 42 63

### 3. Dentists:

Lejosne salle catherine, Rue du 21 Mai 1940 16, 62990 Beaurainville, 0033 (0)3 21 81 19 10 Lesur marc, Square Boucher Cadart 2, 62140 Hesdin, 0033 (0)3 21 86 90 30 Carpentier Florent, Square Boucher Cadart 2, 62140 Hesdin, 0033 (0)3 21 86 90 30

- 4. Hospital: Centre Hospitalier de Boulogne sur Mer Allée Jacques Monod, 62321 Boulogne-sur-Mer, 0033 (0)3 21 99 33 33
- 5. Urgency: Fire and ambulance 112

# 'Holiday home 'Le Gui d'Embry' - Rental conditions

# GENERAL BOOKING TERMS

When you book the holiday home, you agree to the rental conditions below. Please therefore read them carefully. These terms and conditions apply to the property with the address: Rue de la Cornillière 56, 62990 EMBRY (France)

# **BOOKING**

- 1. You can only book via the form on the website www.legui.eu. This way of booking is binding. With the recording of the booking order, the general terms and conditions apply. The client of this booking is jointly and severally liable for compliance with the booking steps and the rental conditions.
- 2. There are no booking fees associated with a booking.
- 3. Booking order and payments:
- a. Each booking is confirmed by the owner by means of a booking confirmation e-mail.
- b. Within 5 days of receiving this booking confirmation, the deposit of € 400 must be paid by bank transfer. This deposit serves as a guarantee for your stay.
- c. The rental sum must be paid no later than 3 weeks before the start of the rental period via bank transfer.
- d. When booking within 3 weeks before the start of the rental period, the total rent and deposit must be transferred immediately.
- e. In case of late payment of the deposit and/or rent, the owner has the right to cancel the booked period for the rental of the holiday home.

### CANCELATION

- 1. Reflection period
- a. You can cancel any booking without charge within 5 days from the booking date. This must be done by e-mail.
- b. Cancellation after these 5 days will be subject to the cancellation conditions.
- c. When booking within 3 weeks before the start of the rental period, this reflection period does not apply and the cancellation conditions as described below apply.
- 2. Cancellation by tenant
- a. Cancellations must be communicated to the owner by e-mail. Immediately upon receipt, the owner will confirm the cancellation by email.

- b. For cancellations from 3 weeks before the start of your stay, the cancellation fee will be 30% of the rent.
- 3. Cancellation by owners.
- a. If circumstances (fire, natural disaster, flood, own use, ...) force the owner to cancel the rented holiday home, the tenant will be notified immediately by e-mail and the amount already paid will be refunded immediately.
- b. The tenant is only entitled to reclaim the amount already paid.

# LIABILITY

- 1. Liability of the hirer
- a. The holiday home must be occupied by the tenant and his fellow tenants with due care, as a good housekeeper, and with due regard for the peace and quiet for the surrounding area.
- b. The main tenant is liable for damages caused by him/her, by co-tenants or by any visitors, even if they are found after his/her departure. If damage is observed after the main tenant's departure, he/she will have to comply with the owner's decision.
- c. House rules present and/or provided with the holiday home are an integral part of the rental agreement and must therefore be strictly adhered to.
- c. The tenant must ensure that he does not cause any noise nuisance to local residents. In case of infringement, all persons will be denied access to the property without prior warning and without refund of rental fees.
- d. Nothing of furniture may be moved.
- e. It is forbidden to use the holiday home to organise parties and/or drinking parties. In case of infringement, the rental period will be broken without the tenant having any right to recover the remaining rent.
- f. Smoking is totally prohibited in the property. Smoke detectors are fitted. Two fire extinguishers are present.
- g. Pets are allowed in the living area of the holiday home, but not in the bedrooms.
- h. Fondue sets, gourmet sets and deep fryers are only allowed outside.
- 2. Liability insurance
- a. The tenant must be insured for damages to third parties through liability insurance (family insurance).
- b. The tenant is reminded that it is advisable to insure his civil liability, in case of fire caused by him in the holiday home concerned. Please check this with your insurance agent.

- 3. Liability of owner
- a. The owner cannot be held liable for loss, theft, damage or injury of any kind caused to the tenants of the holiday home and its garden. The owner is therefore not liable for accidents that may occur.
- b. The prices stated on the booking confirmation apply.
- c. The owner cannot accept liability for damage caused by natural forces, natural disasters, nuclear disasters, attacks, strikes, acts of violence and collision with an aircraft or parts thereof.
- d. The owner is not always present on site but can always be reached by telephone.
- e. All booking agreements and subsequent arrangements are governed by Belgian law.

# MAXIMUM NUMBER OF PEOPLE

- 1. For fire safety reasons, a maximum of 13 people can stay in the holiday home. This number cannot be exceeded under any circumstances. If this number is exceeded, the rental agreement will be considered legally terminated and access to the holiday home will be denied without any claim to a refund.
- 2. If, unbeknownst to the landlord, additional persons stay, a claim of 25% of the rent per additional person will immediately arise, which will be deducted from the deposit.

# END OF STAY – FINAL CLEANING

- 1. End of stay
- a. Final cleaning is included.
- b. The holiday home must be left tidy at the end of your stay. This includes the following:
- b.l. clearing the entire house and leaving it neat (broom clean),
- b.II. putting everything back in its place,
- b.III. emptying dustbins,
- b.lv. tidy the sink and put the clean dishes in the cupboard, e.g. clean fridge, freezer, oven and microwave,
- b.vl. leaving the dishwasher clean,
- c. If the property and garden are not left as described above then the owner has the right to charge the extra cleaning hours at €30/hour.
- 2. Leaving the property
- a. Please close all windows and doors.

# **HOUSEHOLD WASTE SORTING**

- 1. Rubbish should be sorted in the provided bins.
- 2. Glass should be brought to a glass container by the tenant himself. This is in front of the neighbour at number 58.

# **BED LINEN**

1. Duvet, pillow, and mattress protectors are included. You must provide your own bed linen (duvet cover, fitted sheet and pillowcase).

### ARRIVAL AND DEPARTURE

- 1. Departure and arrival times are always stated on the booking confirmation.
- 2. Other arrival and departure days are negotiable.

# **DEPOSIT**

- 1. The holiday home has valuables and the deposit serves to compensate for any mishaps or damage.
- 2. Complaints regarding existing damage will be accepted up to 3 hours after your arrival.
- 3. The inspection of the holiday home is done at the time of cleaning. It is therefore at the time of cleaning that we can identify damage, loss or breakage. This is done 1 or 2 days after your departure from the property.
- 4. If everything is left in good order and no damage or breakages are found, your deposit will be returned 1 week after your stay via bank transfer. If the damage exceeds the amount of the deposit, the tenant is obliged to make an additional payment within the week following notification.
- 5. A conflict about any damage is a conflict between the owner and the tenant. The owner decides on the deposit.
- 6. Please report accidents spontaneously to the owner.
- 7. Please keep any broken pieces aside for owner. This will allow the owner to identify which broken piece it is and prevent discussions and misunderstandings.
- 8. It is advisable to communicate with the owner in case of an accident or dispute. This way, things can be clarified and a solution acceptable to both parties can be reached.

# LANDLORD DATA

Hendrik Heirman 0032 (0)473 27 98 52, Lieven Baek 0032 (0)486 27 28 27, Liesbet Rottiers 0032 (0)485 78 15 31

E-mail: gite@legui.eu

Payments via Argenta: BE39 9734 1139 4919

Advance € 400: within 5 days of booking, stating name and period - Full rental amount: at

least 3 weeks before start of rental period, stating name and period.